GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:1019
ANSWERED ON:08.12.2003
POOR QUALITY FOOD IN AIR INDIA FLIGHTS
BHARTRUHARI MAHTAB

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether a number of complaints have been received regarding poor quality of meals served by Air India in its London-New Delhi flights; and

(b) if so, the steps proposed to be taken by the Government to provide meals of standard quality?

Answer

MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI RAJIV PRATAP RUDY)

(a) and (b): Yes, Sir. Whenever complaint is received from a passenger or from Crew on the quality of meals, the same is taken up with the Manager-Catering/Cabin Service, Air-India,London as well as the Caterer for immediate investigation and necessary corrective action. Air India has tied up with a speciality restaurnt in London for uplifting meals.